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FIFTEEN YEAR WEAR WARRANTY

Richmond Carpets are warranted for fifteen (15) full years, to the original owner, to withstand normal abrasive wear or not more than 10% loss of face fiber resulting from normal traffic.

This warranty applies only to first quality carpet sold by an authorized dealer, professionally installed and properly maintained. It does not cover commercial or stair installation or damage caused by accident. Pooling and shading do not constitute wear.

If the carpet fails to perform as warranted, it will be replaced or repaired. Claims will be honored after examination by an inspector authorized by Richmond Carpets. Proof of purchase must accompany all claims. This warranty gives you specific legal rights, which may vary from province to province.