

# “LEGACY COLLECTION” WOOD FLOORING

## Full Lifetime Structural Integrity Warranty

Structural Integrity means that G.E. Shnier's brands of wood flooring products will remain free from defective milling and grading for as long as the original purchaser owns the house. Hardwood flooring, being a natural product, will continue to expand and contract through normal heating and non-heating seasons. Properly installed solid hardwood floors may consequently experience some minor separation between boards at different times during the year. If minor separations do occur, they are not covered by this warranty. The relative humidity of the home should be maintained at a constant 35-60% throughout the year.

## Full Finish Wear Layer Warranty

The manufacturer warrants, to the original purchaser, that its prefinished surface layer will not wear through or separate from the wood for a full 25 years from date of purchase, when used under normal residential traffic conditions.

## Warranty Protection Means...

If a portion of your floor should fail with respect to any of the provisions of these warranties, the manufacturer, at its sole option, to the original purchaser, for as long as you own your home, and within the warranty time limits as outlined elsewhere in this warranty summary, will repair, refinish or replace such portion with the same product or another product of equal value.

In the unlikely event the manufacturer is unable to correct the failure after a reasonable number of attempts, they will refund, if requested, the purchase price for that portion of the floor that fails. To file a claim, first contact the retailer where the purchase was made. If the retailer is unable to satisfy the claim, contact the manufacturer by letter to G.E. Shnier Co, 50 Kenview Blvd., Brampton, Ontario L6T 5S8 Attn: Warranty Claims Department. Claims must be filed within the warranty coverage period and information verifying date of purchase will be requested. The manufacturer reserves the right to have a designated representative inspect the floor and possibly take samples for technical analysis.

## Warranty Exclusions

The manufacturer's warranties do not cover indentations, scratches or damages cause by negligence, liquid spills, moisture, erosion, pets, insects, spiked heel shoes, pebbles, sand, or other abrasives, failure to follow instructions, improper maintenance, wet mopping, insufficient protection, misuse or improper alterations of the original product. Normal exposure to sunlight will cause subtle changes in the shading of any hardwood floor as the floor ages. Area rugs should be moved occasionally as they block sunlight and may give the appearance of discoloring under the rug. This is not a product defect. The use of matching putty during an installation should be considered a usual and common practice to fill small defects in the finished floor. Due to the natural character and variation in wood, up to 5% of each carton of material may contain natural or milling defects which need to be cut out, filled, or installed in a less noticeable location such as a closet or near a perimeter wall. **If material with visible or obvious defects, incorrect colour or unsatisfactory grade is installed, neither labour or material will be covered under this warranty. Responsibility for final inspection and approval rests with the installer and/or homeowner.**

This writing is the complete and exclusive statement of the warranty, and is in lieu of all other express and/or statutory warranties. The manufacturer assumes no liability for incidental or consequential damages. However, some provinces or states do not allow the exclusion of limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from one location to another. The sole remedy provided herein is the repair, refinish, or replacement of defective products. No warranties apply to any product or products designated as seconds, economy grade, rustic or nonstandard items. Any product or products so designated are sold "as is".

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## INSTALLATION INSTRUCTIONS FOR LEGACY COLLECTION

### General Rules:

- $\frac{3}{4}$ " solid wood flooring is intended for installation on or above grade only. For installation below grade, special precautions must be taken including an assessment of the humidity level, seasonal variations in humidity, and moisture testing of the subfloor. Your hardwood flooring dealer can best offer you advice in this area. Also, do not install over radiant heat installed within concrete floors.
- Your flooring should be delivered at least 72 hours prior to installation. Heating and air conditioning should be on so that the flooring can acclimate to the conditions under which it will remain after installation. Relative humidity should fall within a range of 35% - 60% at 20°C.
- Moisture content of the subfloor and the hardwood flooring should be measured. If the difference in moisture content of the hardwood flooring and the subfloor is more than 2%, installation should not proceed until the two are within 2% of each other.
- Hardwood flooring requires  $\frac{1}{2}$ " –  $\frac{3}{4}$ " expansion space around the perimeter of the floor and at all vertical obstructions within the room. This space is covered by baseboard and quarter round after installation.
- Hardwood flooring should be installed at right angles to the floor joists. If this is not possible, subfloor should be built up to a thickness of 1" for proper support and nail holding.
- High spots on subfloor should be sanded down and re-nailing should be done to eliminate any squeaks or loose boards.
- Because of the natural variation in hardwood flooring, it is important to work out of 3 or 4 different boxes at a time to ensure a proper blend of shading. Close attention should be paid to date codes or "batches" as identified on the carton label, to ensure proper mixing or how it may affect layout of the floor.
- Proper nail spacing is one nail every 8"-10" with at least 2 nails in every board. Every board should be nailed so that there is a nail within the last three inches of both ends of the board.
- 2" nails should be used for machine nailing of this product.
- The following tools are needed: Tape measure, broom, chalk line, hammer, nail set, pry bar, circular saw, miter saw or table saw, and power nailer and mallet.
- Final inspection rests with the installer. No labour charges or collateral expenses will be covered if the product is not suitable to the consumer.

### Installation:

- Ensure subfloor is clean with no high spots or loose boards.
- From the starting wall, measure out a distance at each corner equal to the board width of the board plus  $\frac{3}{4}$ ". Snap a chalk line between the two points as a guide for the first row.
- Lay the first row with the tongue pointing out into the room. Pre-drill and face nail this first row  $\frac{3}{4}$ " from the edge of the board closest to the wall, along the chalk line, maintaining the  $\frac{3}{4}$ " expansion space. Pre-drill along the tongue and edge nail the boards at a 45 degree angle through the tongue along this first row. Sink the nails with a nail punch. Fill holes not covered by mouldings with matching putty.
- Subsequent rows can now be placed and nailed using the 45 degree nailing through the tongue only. The power nailer can be used as soon as space from the wall allows. Typically, the first few rows will need to be done by hand. Also, the last few rows will need to be hand nailed.
- When fitting the last row, be sure to rip the boards if necessary to maintain the  $\frac{1}{2}$ " –  $\frac{3}{4}$ " expansion space.

